

Madrid Metro

Customer Reference Case

Kontron Public Transport ARCE



MADRID METRO, SPAIN

- › Madrid Metro is the third-largest network in Europe by length and has a total of 302 stations.
- › Kontron has an installed base of more than 540 ATVMs and 810 fare gates in the Madrid Metro network. In 2023 and 2024, two contracts for the supply of 253 new ticket vending machines were awarded to Kontron. These new machines provide ticket sales services combined with an innovative design and enhanced functionality.
- › The new machines feature a 43" touchscreen, which is used to present station maps or timetables, as well as an interactive "video wall" for passengers and for the implementation of digital advertising and other multimedia content. They also incorporate audio systems to enable smooth communication between the user and the machine itself.
- › In 2024, a contract for the supply of 130 new 4.0 Fare Gate was awarded to Kontron. This new gates improve the user experience with a better performance and accessibility.
- › In 2024, two contracts for the supply and installation of equipment for the implementation of a bank card (EMV)-based access control model, covering 401 access control units of flap and tripod types in the Madrid Metro network, were awarded to Kontron.



MADRID METRO, SPAIN

Customer Reference Project

- › All these contracts have been financed or co-financed by the temporary instrument Recovery, Transformation and Resilience Plan - financed by the European Union - NextGenerationEU.



MADRID METRO, SPAIN

Kontron's ticketing systems at the El Casar station (Metro de Madrid Line 3)



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